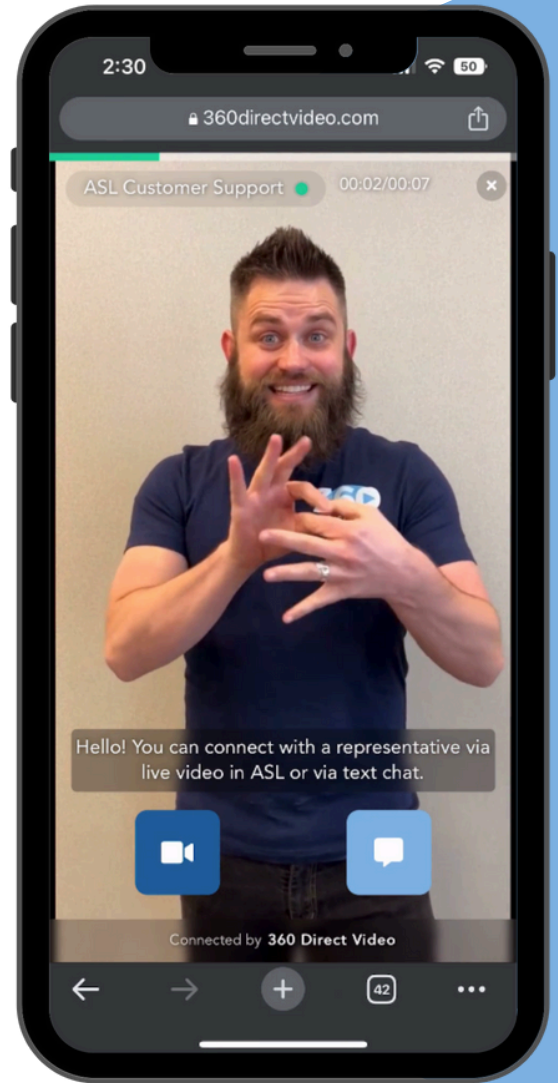
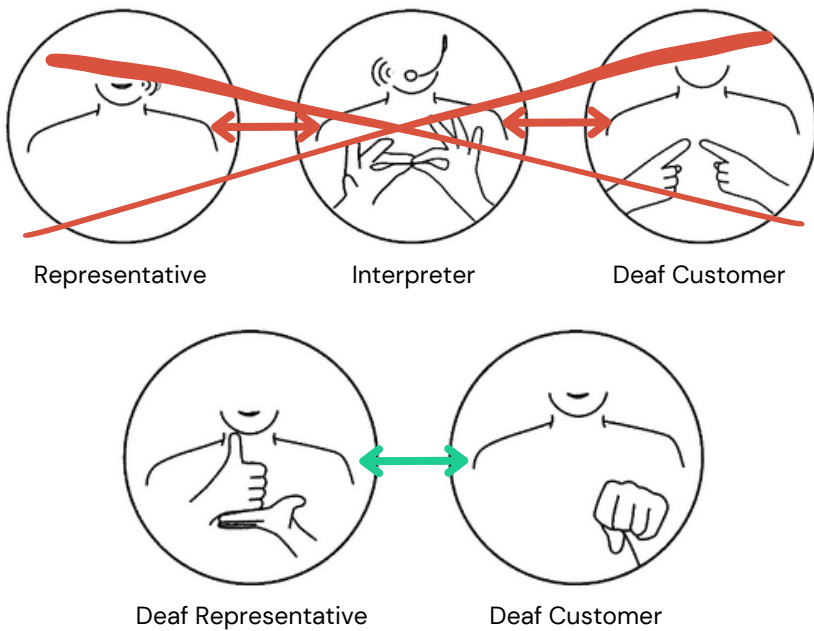




Customer support directly in sign language.

With 360 Direct Video, companies and organizations can provide an improved customer experience directly in sign language without using an interpreter.



We make it simple for you to expand your customer base while saving costs.

Sign language is more common than you think.

70 million + deaf sign language users globally.

93% + of deaf customers want direct support in sign language.

40% + shorter call times with direct support.

Join us in advancing your company's commitment to accessibility and inclusion for customers and employees.



A customized benefit to meet your needs.

In a few steps, we work with you to identify the best approach for your company to work with customers who use sign language with our secure WebRTC platform.

01

We evaluate current and potential call volume from deaf callers to your organization.

02

We staff and train expert deaf and ASL-fluent customer support agents.

03

You add the sign language customer support button to any page on your website.

04

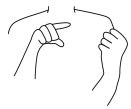
We monitor calls, ensure KPI's are met, and provide reports to ensure maximum success.

Multiple methods to ensure an accessible experience:

For companies and organizations with deaf customers

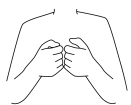


Sign Live
Customers sign with a representative in real-time.



Sign Message
Customers send/receive recorded video messages.

For deaf owned businesses with hearing customers



Text Chat
Customers text with a representative in real-time.



Audio Call
Customers speak with a representative in real-time.

State of the art platform:

- Interactive and visual widget placed on any website
- No download or plugins required
- Secure video, audio, text communications



Accessible \neq Difficult

With 360 Direct Video, you convey respect, provide a superior and accessible customer support experience, and create employment opportunities for the deaf community.

GET STARTED



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360directvideo.com