



FOR IMMEDIATE RELEASE

Media Contact

Todd Bayliss

(301) 543-8056

tbayliss@lifemattersusa.com

Lifematters Receives 2018 Best of Home Care® – Provider of Choice Award

Award is Based on Unbiased Client Feedback Collected by Third-Party Vendor

Silver Spring, MD, June 15, 2018 — Lifematters announced today that it has received the 2018 Best of Home Care – Provider of Choice Award from Home Care Pulse. The Provider of Choice Award is granted only to the top-ranking home care providers, based on client satisfaction scores gathered by Home Care Pulse, an independent satisfaction research firm for home care. Lifematters is now ranked among a select few home care providers across the country who have proven their ability to provide outstanding care.

“We want to congratulate Lifematters on receiving the Best of Home Care – Provider of Choice Award,” says Aaron Marcum, CEO and founder of Home Care Pulse. “Since this award is based on client feedback, it demonstrates their dedication to providing the highest quality of care with a focus on client satisfaction. We are pleased to recognize Lifematters’ dedication to quality professionalism and expertise in home care.”

Best of Home Care – Provider of Choice award-winning providers have contracted with Home Care Pulse to gather feedback from their clients by conducting live phone interviews with their clients each month. Because Home Care Pulse is a third-party company, it is able to collect honest and unbiased feedback.

“Winning the Provider of Choice Award is fantastic for the caregivers, supervising nurses and the entire staff of Lifematters. It is confirmation that we are the premier provider of home care service in the metro DC area. This award will motivate our team to do even better.” says Joe Esparraguera, COO of Lifematters.

“Our goal at Home Care Pulse is to empower home care businesses to deliver the best home care possible,” says Aaron Marcum. “We are happy to recognize Lifematters as a Best of Home Care – Provider of Choice and to celebrate their accomplishments as a trusted home care provider.”

To find out more about Lifematters’ commitment to excellence, please visit <https://lifemattersusa.com> or call (800) 293-8973.

###

8757 Georgia Avenue, Suite 600
Silver Spring, MD 20910
301.652.7212 phone
301.652.7215 fax

7531 Leesburg Pike, Suite 202
Falls Church, VA 22043
571.282.2600 phone
571.282.2604 fax

www.lifemattersusa.com



About Lifematters

Founded in 2004, Lifematters is the largest employer-based home care and care management company in the Washington, D.C., metropolitan area. Lifematters is the first choice in home care for individuals, families, doctors, nurses, social workers, hospitals, and independent- and assisted-living facilities, and has garnered recognition in these areas from local and national award programs. The company works with clients to create customized care plans and employs highly trained, skilled caregivers and care managers. The full range of in-home services includes care management, counseling, nutrition counseling, medication management, social companionship, wound care and care for neurological disorders. Lifematters associates also assist clients with bathing and grooming, personal safety and security services, transportation and errands.

About Home Care Pulse

Home Care Pulse is the home care industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to reduce increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit homecarepulse.com.