

OMNICENTER 12 NEW FEATURES



Version 12.0

At-a-Glance

OmniCenter is a platform that provides you a unified, single pane of glass view into your entire IT infrastructure. This visibility is irrespective of size, footprint or complexity.

Advantages

- Push engine enhanced to allow custom log monitoring and time-series polling.
 - Expanded Active Directory integration support for true role-based access control.
 - Improved administrative workflow for device management and category and site operations.
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Deep Visibility Across Your Entire IT Landscape



Today's IT organizations are faced with the challenge of integrating new technology into their infrastructure while continuing to support all of their legacy needs. Through OmniCenter's single pane of glass capabilities, current customers are already well equipped to meet this challenge. However, business technology stacks have become more complex, diverse and difficult to control than ever before. Netreo continues to raise the bar with the impressive enhancements included in the newest version of its flagship product. OmniCenter 12 contains features that ensure customers never miss a step and remain ever vigilant of the health and performance of their IT environment.

How Does OmniCenter 12 Help You Overcome Your Monitoring Hurdles?

RESTful API for Extensible Integration

Enterprise IT organizations typically rely on many tools to keep their operations running smoothly. ServiceNow for ITSM and CMDB, Chef for DevOps and orchestration, and Splunk for data lake storage are just a few in common use. All of these tools share a small subset of the same information, but it's a burden to maintain them individually. Enter OmniCenter. Version 12 has been designed with extensibility in mind for both upstream and downstream integrations. RESTful APIs are provided for functions ranging from receiving device configurations via Chef to the transfer of incident data to ServiceNow via webhook.

Flexible and Unlimited Scaling

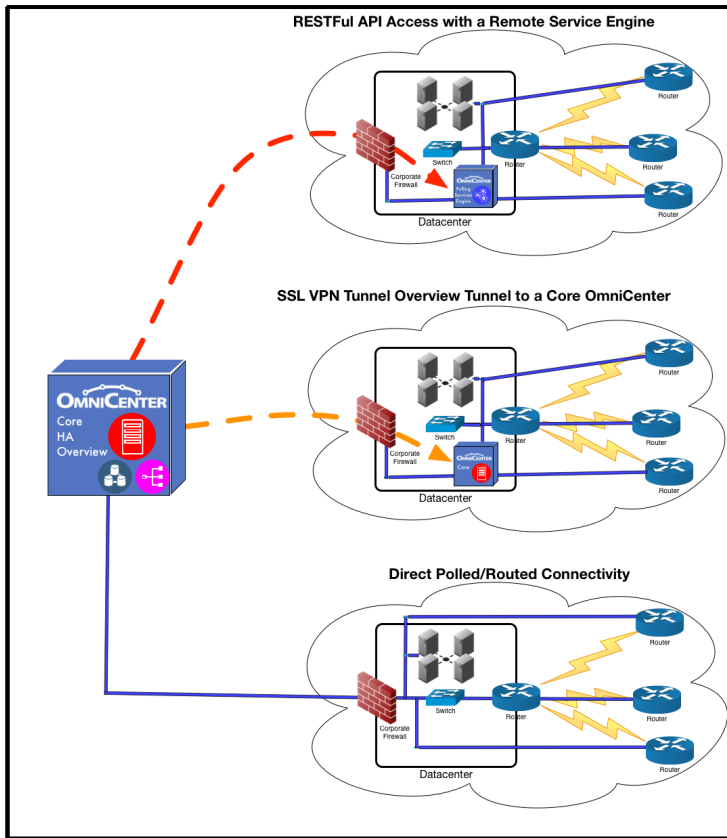
It isn't always possible to get the visibility required to ensure your environment is operating as well as it could. OmniCenter version 12 introduces the concept of the "Remote Service Engine," or RSE. These RSEs consist of stand-alone instances of OmniCenter's main components that do the requisite work and report the results back to a core OmniCenter appliance. Do you have sites on your network that are locked down due to HIPAA requirements? Are you an MSP with numerous customers that exist in overlapping IP space? Perhaps you have a large infrastructure that generates too much NetFlow traffic for a single collector. Multiple instances of these RSEs can now be deployed, yet viewed and managed as a single entity. Scalability is unlimited. Security and connectivity challenges are a thing of the past.

IT Operations Impact on Lines of Business

Often times there's a disconnect between the nuts and bolts technology components supporting a business and the actual impact those components have on the business's bottom line. Not in OmniCenter. OmniCenter 12 uses "Business Workflows" to add dashboard visualization to your UI. These elements demonstrate the impact of individual variables on overall business application health. Instead of parsing through multiple alerts in your inbox to deduce what impact an outage will have on your business, you needn't go further than a single click to an OmniCenter dashboard.

Functional Groups for Flexible Administrative Control

IT health and performance monitoring is rarely a one size fits all proposition. Perhaps your IT team needs OmniCenter to be organized in a particular manner that doesn't fit into how your Business Intelligence team needs to see the status of their SQL servers. OmniCenter 12 uses "Functional Groups" to allow you the freedom to create and control configuration groups that makes sense to *your* business rules and logic.



How Does OmniCenter Scale to Meet Your Monitoring Challenges?

No matter what architecture you've built your infrastructure on, OmniCenter can scale and adapt to meet your monitoring needs. Options include:

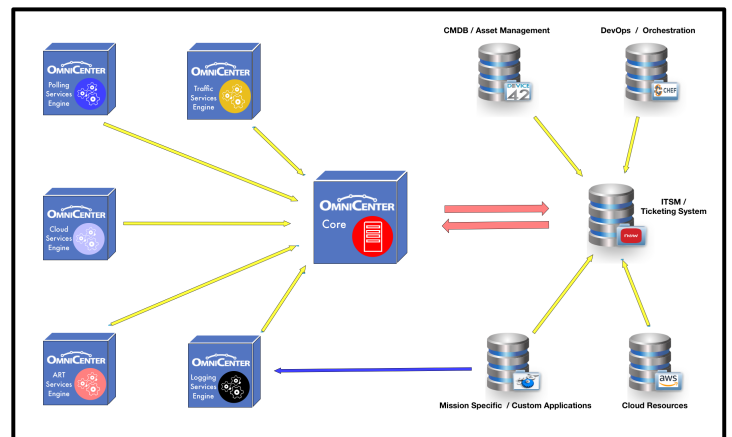
- **OmniCenter Overview** – Intended for MSP environments where true multi-tenancy is a design requirement. Multiple OmniCenter deployments can be rolled into a centralized view.
- **Remote Service Engines** – The major service engines in OmniCenter are now componentized. Each engine communicates with OmniCenter via a RESTful API interface.
- **High Availability** – For use in scenarios where there *must* be a redundant monitoring solution in place.
- **OmniCenter Mobile** – See a continuously synchronized view of active incidents in your environment and a live data feed of all devices under management through our iOS and Android mobile applications.

Since infrastructure monitoring isn't a one size fits all proposition, OmniCenter affords you flexibility. All of these components can be mixed and matched to meet the scalability needs and security posture of your environment.

Boost IT Team Efficiency with Integration to External Tools

Integrating all of your IT systems gets you closer to a single, canonical source of information for everything. No more functional or technological silos. As your silo count goes down, your IT workload efficiency will undoubtedly increase.

Take advantage of OmniCenter's full complement of device, incident and reporting APIs to not only tie in disparate point-solution tools to OmniCenter's dashboard, but to integrate your ITSM and CMDB systems as well.



Find out more.

Learn how the newest features in OmniCenter 12 help you increase your efficiency, overcome your monitoring hurdles, and keep you informed. Visit the Netro knowledge base for additional information or download our white paper, "Increasing Enterprise IT Infrastructure & Operations Efficiency."

<http://go.netreo.com/increasing-enterprise-it-infrastructure-operations-efficiency>

<http://kb.netreo.com/oc12/knowledge-base/omnicenter-12-initial-release-features-list/>