



**RESCUE PLUMBING**

# Media Kit 2024

# About Rescue Plumbing

Founded in 2018 with the mission of providing reliable and efficient plumbing solutions to the Chicagoland area, Rescue Plumbing has grown into a leading plumbing company.

Our commitment to exceptional service, professional-grade tools, and continuous expansion of services has made us a trusted name in the community.

We are proud to be a locally-owned and operated business that puts our customers first.

[www.myrescueplumbing.com](http://www.myrescueplumbing.com)

150+

Years of Combined  
Experience



# Milestones

From humble beginnings to remarkable achievements: Take a journey through our company's significant milestones, each marking a chapter in our commitment to excellence and customer satisfaction.

2018

## Company Incorporation

Opened in Lincoln Park Chicago with only three plumbers and one office manager.

2019

## Team Growth

Opened 2 additional locations and expanded our services to the surrounding suburbs!

2020

## Rex the Excavator

Invested in an excavator to allow our plumbers to efficiently work on sewer repair jobs!

2021

## Ranking Page One on Google!

Partnered with Rescue Marketing to improve marketing efforts while also opening a total of 4 additional locations.

2024

## Future Outlook

Continual growth and skills development for the next generation of plumbers who share our passion for providing quality service.

2023

## 10 Rescue Trucks en Route!

We have 9 incredible office staff members, 9 hardworking plumbers, 9 apprentice plumbers, and 2 excavation specialists! We were also named a 2023 Nextdoor's Neighborhood Fave!

2022

## Community Support

Became members of the Lincoln Park Chamber of Commerce and the Wilmette/Kenilworth Chamber of Commerce. Sponsored Oscar Myers Elementary School's walkathon.

# Services Offered

Rescue Plumbing takes pride in providing a wide range of plumbing services to the Chicagoland area.

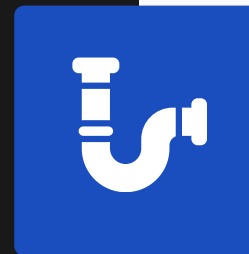
Whether you're dealing with drain clogs, leaks, or water heater problems, you can count on Rescue Plumbing for rapid, effective, and comprehensive services at any time of the day or night.



## Plumbing Services

Commercial Plumbing  
Dishwasher Installation  
Drain Cleaning  
Faucet Repair  
Garbage Disposal  
Leak Repair  
Pipe Repair

Sewer Camera Inspection  
Sewer Line Repair  
Sump Pump Repair  
Toilet Repair  
Water Heater Repair  
Water Purification



## Emergency Services

Drain Clog  
Water Leak  
No Hot Water



# Testimonials

We have rescued thousands of customers across Chicago and the surrounding suburbs!

“

We had a worst case scenario plumbing problem that started with a leak in the kitchen and ended with having to replace 50 feet of cracked and broken drainage pipe under our bedrooms.

Rescue Plumbing has been fantastic throughout the entire process. Fred did a great job diagnosing the problem and quickly generating quotes so we could get work moving.

Francisco and his team have been unbelievable. They have been incredibly hardworking, professional, and courteous throughout this terrible situation and done a substantial amount of work more efficiently than I could have ever imagined. Based on their performance I will be recommending Rescue Plumbing to anyone I know in need of a plumber.

**Michael Powell**

“

Over the course of the past few years, my experience with Rescue Plumbing has consistently exceeded expectations. Their punctuality, efficiency, and extensive knowledge have made every service call a seamless and satisfying experience. The team's commitment to excellence is truly commendable. Not only do they deliver prompt and reliable solutions, but their fair pricing adds an extra layer of satisfaction to each interaction. Without hesitation, I highly recommend Rescue Plumbing for their outstanding service and professionalism. They have undoubtedly become my go-to for plumbing needs, and I am confident others will find the same level of satisfaction in their expertise. I specifically worked with Mr. Logan and Mr. Djenkis.

**Negar Soheili**

“

Pete and Sergio rocked it— fixed a bathtub that was leaking out the base. Super informative, professional and great turn around. It was always nerve wrecking to find a plumber to trust that won't make you need to get a second plumber— Pete & Sergio won't ever make you need a second plumber. Can't express enough how great they were/are.

**Dan Zimmerman**

# Licenses and Credentials

Ensuring quality every step of the way: Explore our list of licenses and credentials, showcasing the expertise and professionalism that sets our plumbing company apart in the industry.



# FAQ

Find comprehensive answers to commonly asked questions about our plumbing company, offering valuable insights into our operations, services, and commitment to excellence.

## **Can you provide an overview of your plumbing company and its history in the local community?**

Rescue Plumbing has been proudly serving the Chicagoland area for 5 years, providing exceptional plumbing services to residential and commercial properties. Our team of licensed plumbers has extensive experience in a wide range of plumbing issues, from minor repairs to major installations. We are committed to delivering fast and efficient solutions while maintaining the highest level of customer satisfaction.

## **What services does your plumbing company offer, and are there any unique or specialized services you provide?**

Rescue Plumbing offers a range of plumbing services, including sewer line repair and maintenance, shower repair and replacement, sink repair, sump pump services, toilet repair, water heater services, no hot water solutions, drain clog removal, and water leak detection and repairs. Our specialized services include trenchless sewer line repair and round-the-clock emergency services for all plumbing needs.

## **How do you ensure the quality and reliability of your plumbing services?**

Our plumbing services at Rescue Plumbing are known for their exceptional quality and reliability. We achieve this through our team of highly skilled and trained plumbers, who undergo regular training to stay updated with the latest industry techniques and advancements. Additionally, we use top-of-the-line equipment and materials for all our services to ensure long-lasting results. We also offer a satisfaction guarantee on all our work, ensuring that our clients are completely satisfied with the services provided.

## **How does your plumbing company prioritize customer satisfaction and handle customer complaints or issues?**

With our top priority being customer satisfaction, we strive to provide the highest level of service and ensure our clients are completely satisfied with our work. In case of any complaints or issues, we have a dedicated team that handles them promptly and resolves them to the best of their ability. Our goal is to always maintain open communication with our customers and address any concerns they may have in a timely and professional manner. Overall, we value our customers' feedback and use it to continuously improve and provide the best plumbing services possible.

# FAQ

## cont.

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### **Can you share any information about the qualifications and experience of your plumbing technicians?**

At Rescue Plumbing, we take great pride in our team of plumbing technicians who are all licensed and highly trained professionals with years of experience in the industry. Each member of our team undergoes regular training to ensure they have the necessary skills and knowledge to handle any plumbing issue that may arise. Our technicians are also equipped with state-of-the-art tools and equipment to provide efficient and effective services.

### **What safety measures and protocols does your company have in place to protect both employees and customers?**

Safety is a paramount concern at Rescue Plumbing, ensuring the well-being of both our employees and customers. We follow all necessary safety protocols and regulations set by local authorities, including wearing appropriate personal protective equipment at all times. Our team also undergoes regular training to ensure they are up-to-date with any new safety measures or guidelines. Overall, at Rescue Plumbing, safety is always a top priority in all aspects of our work.

### **How can homeowners or businesses benefit from choosing your plumbing services over competitors in the area?**

Choosing Rescue Plumbing not only means selecting superior services but also supporting a local business deeply ingrained in the Chicagoland community. Our local presence allows us to understand the unique plumbing challenges specific to this region. We are not just your service providers, but your neighbors too, and we believe in fostering relationships built on trust and quality work. When you choose us, you are not only receiving quality plumbing services, but you are also contributing to the local community.


### **How can potential customers reach out to your plumbing company for inquiries or to schedule services?**

We are always available to assist with any plumbing needs, and potential customers can reach us through various channels. Our website allows for online inquiries and appointment requests, or customers can reach out to us directly via phone or email. We also have a strong presence on social media platforms, where we share updates about our services and engage with our community.




# Contact

For media inquiries please contact our marketing department at the following:

 [\(872\) 777-8150](tel:(872)777-8150)

 [office@rescuemarketing.co](mailto:office@rescuemarketing.co)

 [www.myrescueplumbing.com](http://www.myrescueplumbing.com)

 [Chicago Illinois and Surrounding Suburbs](#)



# Media

High-resolution images and our company logo are readily available on Google Drive for the press releases.

Simply follow the link provided below to access the visuals.



[Access images and logos through Google Drive](#)