



# CheckinAsyst Interface with athenahealth

# Workflow

Below is a standard workflow of how CheckinAsyst works with athenahealth. This can be customized for your organization's unique needs.



Scheduled appointments are imported from athenahealth to CheckinAsyst



Patient updates demographics, and clinical information



Patient pays co-pay and outstanding balance via credit card swipe at the iPad/kiosk. Choice to pay by cash at the front desk



Front office staff creates a new appointment in athenahealth



Patient arrives at the facility and starts self check-in process on iPad or Kiosk



Patient completes clinical, consent and assessment forms and electronically signs on iPad/kiosk screen



Payment updated on athenahealth. Clinical information is sent to athenahealth as both PDF and discrete data.

# Integration Details

# athenahealth → CheckinAsyst

#### **Appointments**

- Appointment reason
- Appointment date
- Appointment duration
- Appointment location
- Provider

## **Demographics**

- Name (Suffix, Prefix, First, Middle, Last)
- · Date Of Birth
- Gender
- City, State, ZIP
- Patient preferred phone
- Work phone
- Mobile phone
- Marital Status
- Default pharmacy
- Contact Preference
- Social Security Number
- Race
- Ethnicity
- Patient picture
- Language

#### Insurance

- Primary insurance company
- Primary insurance plan ID
- Primary insurance policy number
- Primary policy group number

- Secondary insurance company
- Secondary insurance plan ID
- Secondary insurance policy number
- Secondary policy group number

#### Clinical

- Current problems
- Allergies
- Medications
- Immunizations
- Family history
- Social history
- Reproductive history/ Gyn history
- Surgical history

#### **Patient Responsibility**

- Visit Co-pay amount
- Outstanding patient balance

### **Custom fields**

- SBIRT
- PHQ9

## **Emergency Contact**

- Name
- Relationship
- Work phone
- Cell phone

# CheckinAsyst → athenahealth

#### **Demographics**

- City, State, ZIP
- Patient preferred phone
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- Work phone
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- **Contact Preference**
- Race
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# Clinical

- Current problems
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# **Appointment Status**

Appointment status update

## **Documents**

- · Assessment forms PDF
- · Clinical forms PDF
- · Consent forms PDF

#### **Custom fields**

- SBIRT submission date
- SBIRT score
- PHQ9 submission date
- PHQ9 score

# **Emergency Contact**

- Name
- Relationship
- Work phone
- Cell phone

#### **Payments**

- Post payment against Co-pay
- Post payment against patient outstanding balances

# **Insurance**

- Primary insurance company
- Primary insurance plan ID
- Primary insurance image







