

# Managed Services

We are dedicated to providing **flexible, scalable IT managed services** that help businesses turn change to their advantage. FlexManage offers a comprehensive set of managed services to support your business. Our unique approach allows us to understand your people and network environment so we can provide the best possible service for your IT budget.



## End User Support Services

We provide a high level of technical and administrative support to our clients and their users. Our team can serve as a complete outsourced solution, often at a fraction of the cost of managing a help desk internally, and can be available remote or onsite.



## Proactive Monitoring

We provide 24/7 monitoring of critical components such as servers, infrastructure, data storage and network applications. We offer proactive monitoring of the core infrastructure, predetermined escalation and remediation process and more.



## End Point Protection

Our Desktop Protection program combines key components to protect clients from new and unknown viruses. Our proactive approach starts by defending our customers' system from attacks through patching, anti-virus and anti-malware.



## Infrastructure Management

Your ability to flex and adapt to the marketplace starts with a resilient IT network that consistently performs. Our Infrastructure Management service delivers on those performance needs, through a comprehensive approach.



## Application & Cloud Management

Your business is entirely dependent on the applications you run. FlexManage can help you succeed in maximizing performance and availability. We provide top-of-the-line monitoring and maintenance with timely and efficient repair services.



## IT Management

We take full responsibility for the execution of the Managed Services offering, becoming a key player in your IT systems. We're committed to turning your IT environment into a flexible, performance-driven system that propels your business into the future.

**flex**manage™

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