CREDITCONTROL

For Immediate Release, June 30, 2021

Credit Control, LLC – First Place Ranking in Large Companies Best Places to Work in Collections by insideARM

2020 & 2021 Back-to-Back Award in Large Companies Category

St. Louis, MO June 30th – Credit Control, LLC ("Credit Control") is proud to announce our first place ranking in the "2021 Best Places to Work in Collections". This is the company's second time participating in the program with back-to-back selections and the first time being ranked #1 overall in the large company category.

The Best Places to Work in Collection Program, now in its 14th year, is administered by Best Companies Group, which conducts over 60 local, national and industry "Best Places" programs each year. This year, only 56 companies met the standard to participate in this survey which identifies, recognizes, and honors the best places of employment in the Collections industry.

The program includes a rigorous two-part blind survey process that evaluates each nominated company's workplace policies, practices, philosophy, systems, and demographics. The second part consists of an employee survey to measure an employee's satisfaction and overall experience with the company. Best Companies Group managed the overall registration, survey and analysis process and determined the final rankings. The survey process included direct, unfiltered employee input and included all Credit Control locations across the country.

Rick Saffer - President and CEO of Credit Control, made the decision to participate based on the independent review process ran by the Best Companies Group. He commented, "Since 2011, we have performed our own internal employee surveys with very positive results. This program gave us the opportunity to participate in an independent survey, and we are humbled by the results. Our leadership team strives to build a culture that is diverse, cohesive, and founded on trust and teamwork. It is extremely rewarding to see this hard work be recognized with a positive response from our employees."

For more information on the Best Places to Work in Collections program, visit: https://www.insidearm.com/best-places-to-work/2021/?company=credit-control-llc

For more information on Credit Control, LLC and how we serve our clients, please visit: https://www.credit-control.com

About Credit Control, LLC

Headquartered in St. Louis, MO, <u>Credit Control, LLC</u> is a recognized leader in recovery solutions. Since 1989, Credit Control has served a wide variety of blue-chip clients through its four nationwide locations and a team of over 600 employees. The company is founded on its core values of providing strong customer service and exceptional recovery results for our clients; developing an employee culture that is built on trust, accountability, and clear communication; and creating solutions that utilize the latest technology.

Our recovery approach blends traditional collections with omni-channel communications in a fully compliant & customer-centric culture. Credit Control maintains ISO/IEC 27001 certification, audited SSAE-18 SOC 1 Type 2 and SOC 2 Type 1 reports, Level 2 PCI-DSS compliance, and secured systems. The company has received numerous awards for performance, compliance, and innovation from many of the largest creditors in the world.

As an Equal Opportunity Employer, Credit Control is committed to fostering, cultivating, and preserving a culture of diversity, equity, and inclusion. Credit Control's mission is to become the preferred supplier to industry leaders by providing the highest level of quality, compliance, and innovation while delivering top tier performance in a positive employee work environment.

Company Contacts

Paul Farinacci, Executive Vice President & Chief Marketing Officer Direct: 818-720-6502 Email: pfarinacci@credit-control.com

Marc Ross, Vice President of Marketing

Direct: 305-389-6235 Email: mross@credit-control.com

Credit Control, LLC – Corporate Headquarters 5757 Phantom Dr, Suite 330 Hazelwood, MO 63042

Other Offices Include: Las Vegas, NV & Tampa, FL (2)



###