



State of California
DEPARTMENT OF JUSTICE

SELLER OF TRAVEL PROGRAM

300 South Spring Street, Suite 1702
Los Angeles, CA 90013
Telephone: (213) 269-6564
E-mail: sellers.travel@doj.ca.gov
website: <https://oag.ca.gov/travel>

Brent Ritz
UBER
101 Jefferson Drive
Menlo Park, CA 94044

November 21, 2024

**SELLER OF TRAVEL
ACKNOWLEDGEMENT OF REGISTRATION**

This letter acknowledges your registration as a Seller of Travel with the California Seller of Travel Program, Office of the Attorney General. Your registration number is:

2152495-70

Your registration is valid from **January 06, 2025** through **January 05, 2026**, and must be renewed before that time. A certificate of Registration as a Seller of Travel is enclosed which shows your assigned Registration Number, your registration type, and your expiration date.

Certain disclosures about Travel Consumer Restitution Fund participation and the rights of consumers are required on all of your advertising and sales solicitation materials. Please refer to our Seller of Travel website regarding these and other required disclosures. Sample disclosure language is provided for your assistance at the Seller of Travel Program's website:

<https://oag.ca.gov/sites/all/files/agweb/pdfs/travel/disclosure.pdf>

Also enclosed is a document entitled "Disclosures From Sellers of Travel" which summarizes additional disclosures that must be provided to customers on their travel itinerary or receipt.

You have claimed an exemption from the requirement to directly deposit passengers' funds into a trust account because you have stated that all of the following apply: (1) passenger payments are made by credit card; (2) you do not deposit, negotiate, or factor the credit card charge or otherwise obtain payment of or credit the amount of the credit card charge to any account that you control; (3)(a) if the charge includes transportation, the transportation carrier processes the credit card; and (3)(b) if the charge is only for services, the provider of services processes the credit card charge. You thus meet all of the requirements for an exemption in section 17550.15 subdivision (j) of the Seller of Travel law and you are not required to use a trust account or maintain a bond. If your status changes so that you no longer operate under the special conditions of your registration, you must notify this office of that change in status, and immediately comply with all applicable trust account or surety bond requirements of the Seller of Travel law.

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State of California Seller of Travel Certificate of Registration

UBER

Participant in the Travel Consumer Restitution Fund

Registration #: 2152495-70

Expires: January 05, 2026

Registration as a seller of travel does not
constitute approval by the State of California.

DISCLOSURES FROM SELLERS OF TRAVEL

All sellers of travel are required to provide disclosures on the itinerary or receipt to customers. The following disclosures to customers must include the following information:

1. Your business name, business address, and business telephone number.
2. The total amount to be paid by or on behalf of the passenger and an itemized statement of any balance due.
3. The name of the provider of the air or sea transportation, or travel services and the date, time and place of each departure, or the conditions under which the date, time, and place of departure will be determined.
4. All terms and conditions that relate to the air or sea transportation or travel services being purchased by the passenger, including any penalties or cancellation conditions.
5. A clear and conspicuous statement that upon cancellation of the transportation or travel services, all sums paid to you for services not provided to the passenger, will be promptly paid to the passenger, when the passenger is not at fault and had not canceled in violation of any terms previously clearly and conspicuously disclosed to and agreed to by the passenger, and unless the passenger otherwise advises the seller of travel in writing, upon cancellation.
6. If you are required to have a trust account or surety bond, a clear and conspicuous disclosure, filling in the correct, pertinent information, stating, "California law requires certain sellers of travel to have a trust account or bond. This business has (a trust account) or (a bond issued by company name in the amount of \$___)"
7. If you are a participant in a Consumer Protection Deposit plan or a Consumer Protection Escrow Plan approved by the Attorney General, you must make a clear and conspicuous disclosure that the passenger has a right to make a claim on the plan. That notice shall include a description of the losses covered, the method for making a claim, the time limit within which the claim shall be made, and the amount which may be claimed.
8. If you are a participant in the Travel Consumer Restitution Fund (TCRF), you must make a clear and conspicuous disclosure that the passenger has a right to make a claim on the fund. That notice shall include a description of the losses covered, the method for making a claim, the time limit within which the claim shall be made, and the amount which may be claimed. If you are doing business in California with persons outside of the state, you must make a clear and conspicuous disclosure both orally and in writing that the transaction is not covered by the TCRF.
9. If you are not a TCRF participant, and doing business with persons in California, you must make a clear and conspicuous disclosure both orally and in writing that you are not a TCRF participant.

For more information regarding model disclosure language, visit the Seller of Travel Program's website: <https://oag.ca.gov/sites/all/files/agweb/pdfs/travel/disclosure.pdf>. For registration updates and details, visit the Seller of Travel Program website: <https://oag.ca.gov/travel>.