Managed Hosting Services

Private Cloud Hosting & Managed Application Services for CSI (SyteLine) ERP

Godlan provides hosting, system admin, and cloud services for CloudSuite Industrial (SyteLine) ERP, giving you the utmost in security and recovery. Godlan's hardened, redundant Data Center offers the most secure environment possible for your software. And our cloud environments can be engineered to offer whatever recovery availability option meets your needs, with nightly or hourly full image level backups; or we can setup a fully redundant "hot backup" for those clients that cannot afford to be down for even 10 minutes.

Description of Services

- 99.99% Uptime
- Redundant internet access
- Engineering expertise and technical talent 24x7x365
- Service level agreement (SLA) for 24x7x365 hosted services
- Redundant power and HVAC units
- Monitoring of ERP resource utilization
- SQL backup
- Antivirus support
- Infor CloudSuite Industrial (SyteLine) Services Monitoring and Self-Healing
- Infor CloudSuite Industrial (SyteLine) Intrusion Detection – Monitoring of the servers and databases to detect unauthorized access to application environments.

Why Choose Godlan?

✅ Data Protection & Security
The data center is SSAE16 certified, meeting the most stringent security specifications.

✅ Improved Efficiency
Managing your own servers is outside of your core competency. We save you time & expense by offloading energy & maintenance costs to us.

✅ Reliability & Experience
99.99% Uptime. SyteLine Services Monitoring & Self-Healing. SyteLine Intrusion Detection.

✅ Two Levels of Hosting
Single Tenant Private Domain Hosting Services or Private Domain hosting services, SQL access (w/permissions).

15399 Canal Road Clinton Township, MI 48038

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Godlan hosts and manages these applications and many more:

- Infor CloudSuite Industrial (SyteLine) ERP
- Infor CloudSuite Field Service (ISM)
- Infor Configure Price Quote (CPQ)
- Infor Customer Relationship Management (CRM)
- Infor Factory Track
- Infor Intelligent Open Network (ION)
- Infor Mongoose
- Infor Product Lifecycle Management (PLM)
- Including Other Connected Systems and 3rd Party Products

Managed Application Services Included:

- CSI Application(s) installation and tuning
- CSI Services Monitoring
- Logging and Trending of Critical CSI Process Duration
- Application Intrusion Detection
- Check for run-away Reports and Processes
- Monitoring of Error, Event, Security and Application Logs
- Application Blocking and Change Notification
- SQL Services Monitoring and Tuning
- SQL Database cleanup, reorganization, statistics update and rebuild

- Server Patch Management
- Database Integrity Checks
- File System Cleanup
- Verify Backup Status
- Purging of Temporary tables and Logs
- Virus Log monitoring
- Policy Enforcement
- Hardware Monitoring and Maintenance
- SQL Database Integrity Checks
- Automation of Key Server tasks