

FOR IMMEDIATE RELEASE

Cutting Edge Emergency Device Saves Customers Thousands of Dollars

Hi-tech emergency caller is designed to save lives in the USA.

North Canton, Ohio – October, 2018

Universal Physicians, LLC is releasing a new FastHelp device that will be released to the public in November. The new FastHelp device has been in development for over two years and Universal Physicians, LLC is thrilled with the outcome. The product has been meticulously designed and tested to make sure it is beyond anything currently available.

Welcome to FastHelp™

FastHelp™ is the sleek new cellular embedded medical alert device that cuts out the middleman so you never pay any monthly bills. It is not like old style monitored help buttons that only work when you're at home. FastHelp™ works anywhere cellular service is available. That means you are never alone. It works at home or on the go, whether you're out watering your garden, driving in a car, at church or even hundreds of miles away.

FastHelp™ is easy because there's nothing to hook-up or install. You do not need a landline or cellphone. Just push the One-Touch E Button and you're instantly connected to free unlimited help anytime, anywhere, with no contracts, no deposits and no monthly bills ever. Thank you for choosing FastHelp™.



- | | |
|---|--------------------------------|
| 1. Indicator Light | 6. Charging Cradle |
| 2. Speaker | 7. Charging Port (cradle only) |
| 3. One-Touch E Button | 8. Belt Clip |
| 4. Call Cancel, Battery Test and Cellular Network Test Button | 9. Lanyard Slot |
| 5. Microphone | 10. Charging Nodes |

Customer Service & Product Support

Website: www.fasthelpusa.com

Email: support@fasthelpusa.com

Phone: **1-866-213-7710**

Or write us at: FastHelp 7747 Supreme Ave. NW North Canton, OH 44720

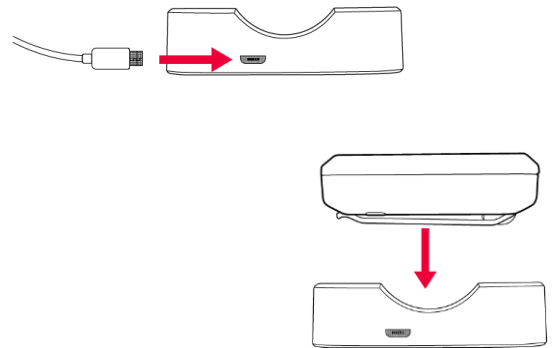
Warranty



- ✓ 30-day money-back guarantee from ship date less shipping and return postage fees.
- ✓ 1 Year guarantee from ship date against defects. Must be returned for repair or replacement.
- Warranty and guarantees are only authorized for the original purchaser and cannot be transferred.
- Warranty does not cover damage caused by abuse, misuse or unauthorized modifications.

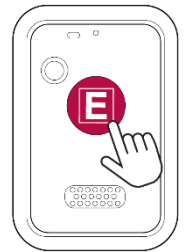
Charging the FastHelp™

1. Plug the end of charging cable into the side of charging cradle.
2. Plug charger into wall outlet.
3. Place FastHelp™ into the cradle.
4. Indicator light will be **Red** when charging.
5. Your FastHelp™ is fully charged when indicator light is **Blue**.



Using the FastHelp™ for an Emergency

1. Press and hold the **Red One Touch E Button** until LED lights turn on, about 3 seconds. You will hear "Calling 911, Calling 911". FastHelp™ will connect you to a 911 operator everywhere cellular service is available.
2. Provide your location to the operator when they answer the call.
3. Explain your emergency to the operator.

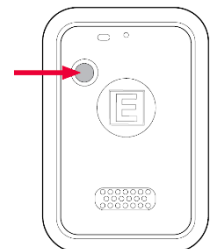


How to Cancel Emergency Call

1. Press and hold the **Small Silver Button** for up to 5 seconds.

How to Test Battery and Cellular Network

1. Press and hold **Small Silver Button** for up to 5 seconds to perform tests.
2. Device will provide visual and audible test results. Refer to LED Indicator Light and Audible Messages.



LED Indicator Light and Audible Messages

Activity	LED Color	Audible Message	Meaning
"E" Button Pressed	Green	"Calling 911, Calling 911"	911 call in progress
Charger Connected	Blue	-	Device fully charged
	Red	-	Device charging
Battery Test	Blue	"Battery Charged"	30% to 100% battery remaining
	Red	"Charge Device Now"	0% to 29% battery remaining
Cellular Network Test	Green	"Cellular Connection Good"	Device's cellular connection is good
	Red	"No Cellular Connection"	Device has no cellular connection
None	-	-	Standby mode

Frequently Asked Questions

When will my order arrive?

Most orders ship within 2-4 business days* after they are processed, except when noted. Most domestic shipments arrive via USPS Ground, 3-7 business days after they are shipped.

*Business days are defined as Monday through Friday, except holidays.

What is your return policy?

FastHelp™ products are satisfaction guaranteed. If any product fails to meet your reasonable expectations, it may be returned for replacement or refund less shipping. The product must be returned in the original packaging or in preapproved packaging within the 30-day period.

FastHelp™ products are covered by a one year limited warranty. We will repair or replace a malfunctioning unit upon receipt of the unit. This warranty pertains to malfunctions which occur during normal use and operating conditions. Please contact our customer service department if you require product support.

How does it work?

FastHelp™ is designed to place a call directly to your local 911 services wherever a cellular connection is available. Once connected to 911, the device will act a two-way speakerphone.

Can I cancel an emergency call?

Yes. Press and hold the Small Silver Button for up to 5 seconds.

How often do I need to replace the batteries?

You do not need to replace the batteries.